

# 2017 Annual Report

Arkansas City Kansas Police Department







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Photos found throughout this report were taken by Sergeant Eric Mata.



## Message from the Chief

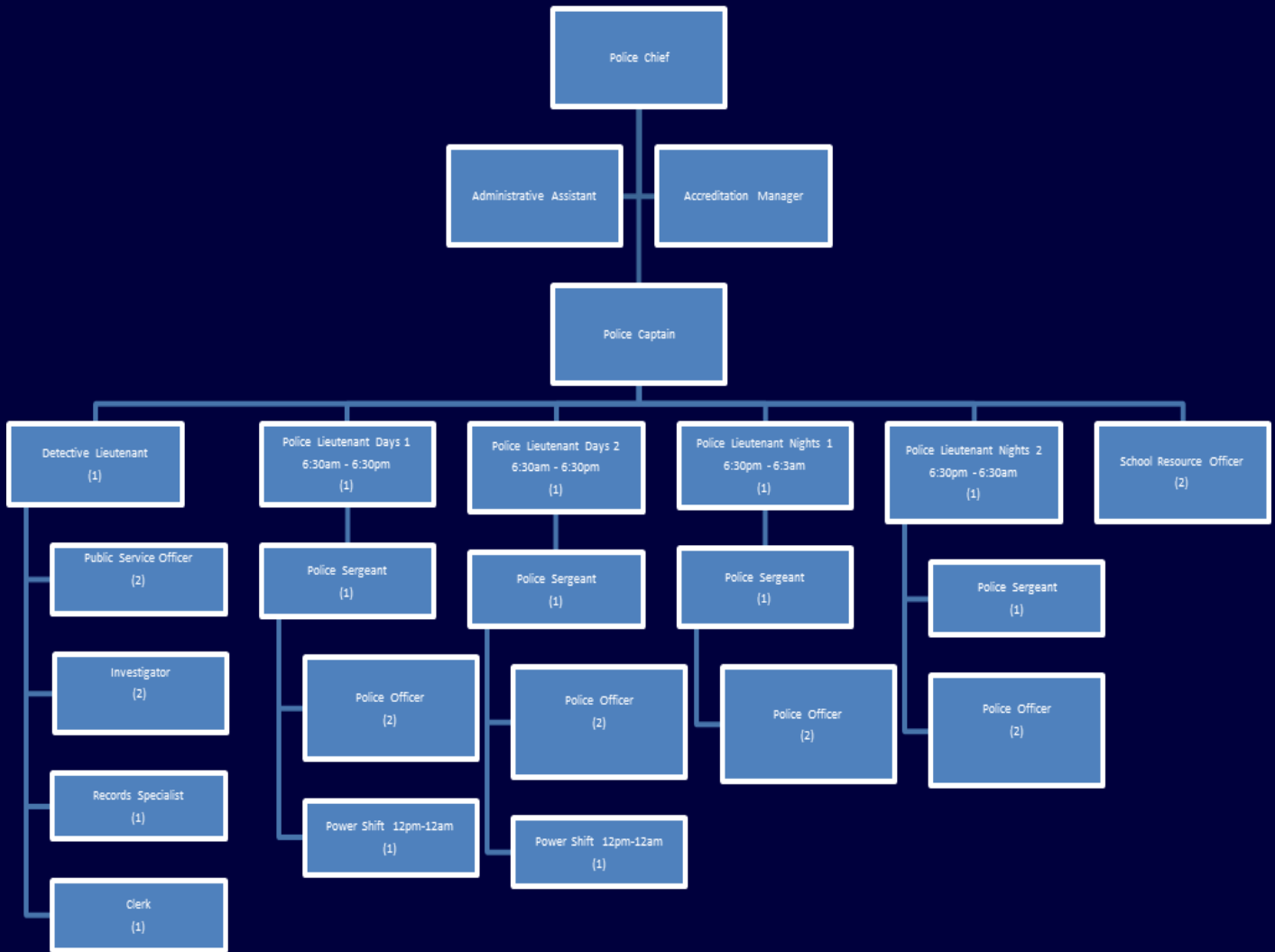
2017 marks the third year of our five year strategic plan. As I noted in the 2015 report, the employees and staff of the police department came out of the gates sprinting in 2015. There were numerous action items completed and a great deal of work was accomplished. All of those accomplishments were done while being very under staffed. Increasing the work load on an understaffed organization can not be sustained for very long without significant negative consequences.

Beginning in January 2016 I made the challenge to the employees and staff to take the needed steps to get the department to full staffing levels. Everyone stepped up to the plate, made suggestions for changes, and volunteered to take on extra duties to meet this challenge. As a result, we began 2017 at full staffing levels for the first time in decades. This accomplishment is even more impressive when you consider the national narrative about police throughout 2016.

While most of 2017 was spent training our new officers, we were able to make significant progress on our action items listed in the strategic plan. The most significant advancements in 2017 include adding a new crime analysis program, introducing compstat management, and multiple new community outreach programs designed to reduce crime and strengthen our bond with the citizens.

Every citizen of Arkansas City should know their police department will continue to work hard to improve the quality of life in this community. Keeping the citizens safe and providing exceptional customer service is always our goal. Copies of this annual report can be found on our web site, our Facebook page, and in our front lobby. Anyone with questions, suggestions, or comments are encouraged to contact me or any member of the Police Department.

# Arkansas City Police Department Organizational Chart





## ARKANSAS CITY POLICE DEPARTMENT

### MISSION – PROMISE – VALUES

#### Mission Statement

Service, justice, and fundamental fairness are the foundational principles of the Arkansas City Police Department's mission to enhance the quality of life for all citizens. We will accomplish this mission by treating everyone equally with respect, dignity, and courtesy. We will reduce crime, enhance traffic safety, and make Arkansas City a pleasant place to work and live while continually building a greater bond between the department and the public we serve.

#### Our Promise

To do the right thing,

To do the best we can, and

To treat others the way we

would want to be treated.

#### Our Values

Accountability—Acting Responsibly

Character—Maintaining Moral Excellence

Pride—Committed to Perfection

Dedication—Self-Sacrificing Devotion





## 2017 Strategic Successes

**Action Step: Review and revise, as appropriate, all department policies and practices with an emphasis on low frequency/high risk activities.**

- Completed review/update of policies and practices to ensure they are CALEA compliant

**Action Step: Focus training efforts to provide employees with an opportunity to become proficient with the decision making process with an emphasis on high risk/low frequency.**

- Provided internal training to all officers in the areas of use of force, stop sticks, electronic control device, batons, and firearms
- Provided training to officers in the area of ARIDE (Advanced Roadside Impairment Driving Enforcement), Drug Recognition Expert, Blue Courage, Mental Health First Aid, Below 100, and the Bullet Proof Mind/ Street Survival

**Action Step: As part of the Department's overall training program, develop and implement a leadership training process for supervisory personnel.**

- Provided Leadership training to supervisors— KPAS (Kansas Police Administrators School, FBI Central States Law Enforcement Development Seminar, FBI Law Enforcement Executive Development Association

**Action Step: Utilize the Internet and Social Media to disseminate crime prevention information**

- Facebook and Twitter accounts are regularly used to identify and locate suspects
- Leveraged social media to connect with citizens (Now have 4301 Facebook followers.)
- Twitter account has 2000 followers

## 2017 Strategic Successes

**Action Step: To aid in employee retention, identify additional means of recognizing and re-warding exceptional work.**

- Increased overall pay scale by 2%
- Promoted 2 officers to the rank of Master Police Officer
- Awarded Life Saving award to Officer Matt Mayo

**Action Step: Conduct a periodic review of the Department's organization chart to assure maximum efficiency, effectiveness and accountability**

- Reached full staffing on the four patrol shifts and added two officers to a power shift to focus on proactive policing

**Action Step: Reinvigorate the City's Neighborhood Watch programs**

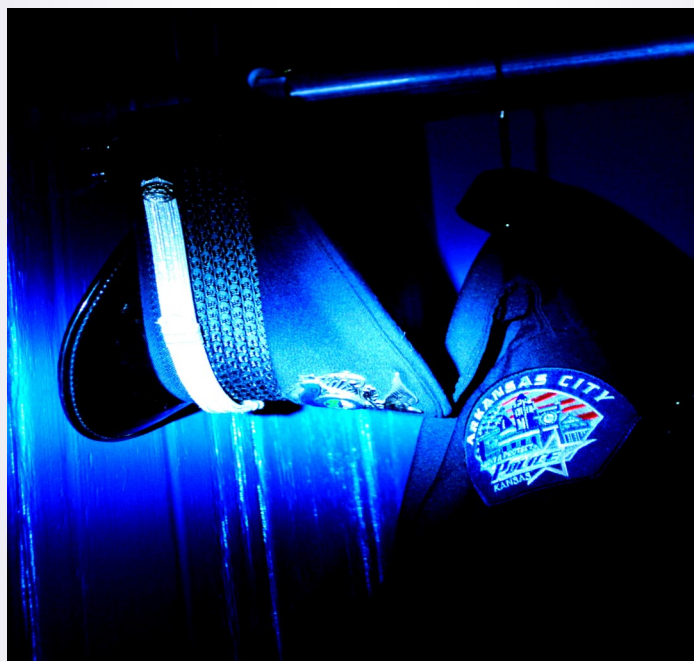
- Held a neighborhood watch initial interest meeting/training for potential new participants in conjunction with our National Night Out program
- Identified old watch signs in need of replacement/removal

**Action Item: Blend "hot spot policing" and "intelligence-led policing" into the Department's philosophy of community-oriented policing**

- Implemented new crime analysis software, compstat management meetings, and use of power shift to target specific crime problems

**Action Step: Determine where affordable technology can assist the Department in its crime suppression efforts**

- Acquired and implemented Accurint Crime Analysis program



## 2017 Strategic Successes

**Action Step: Continue and improve youth programs as a way to reduce crime and improve community relations.**

- Girl 2 Girl Self Defense Program
- National Night Out
- I Make a Difference child recognition program
- Bucks for Buckles
- Seatbelts Are For Everyone (SAFE Program)
- SADD (Students against drunk driving)
- ACPD Bike Rodeo
- Bike patrol
- Cowley County Health and Safety Fair
- GE Community Day

**Action Step: Reinforce with all personnel the importance of problem-solving partnerships with the community**

- Popsicles on patrol
- Coffee with a cop
- BadgeTober
- NoValuables November
- Distracted Driver December

**Action Step: Participate in state wide enforcement campaigns**

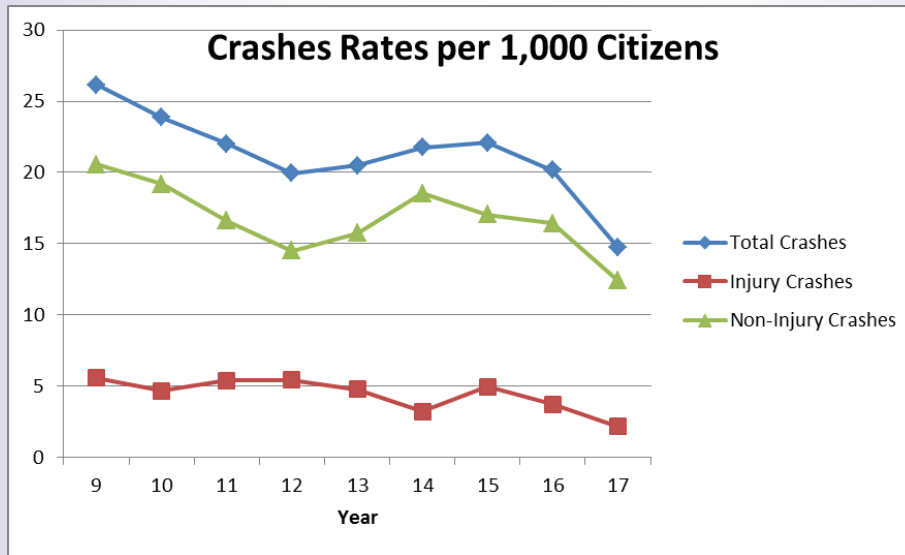
- Participated in KDOT Labor Day click it or ticket program
- Participated in KDOT Memorial Day click it or ticket program
- Participated in KDOT Thanksgiving click it or ticket program

**Action Step: Use intelligence-led methods to determine traffic enforcement needs**

- Utilized traffic analysis and compstat meetings to focus enforcement efforts for best results
- Sustained high level of enforcement across all four shifts
- Reduced total accidents by 27% and injury accidents by 41%
- Received the AAA Platinum Award for traffic safety

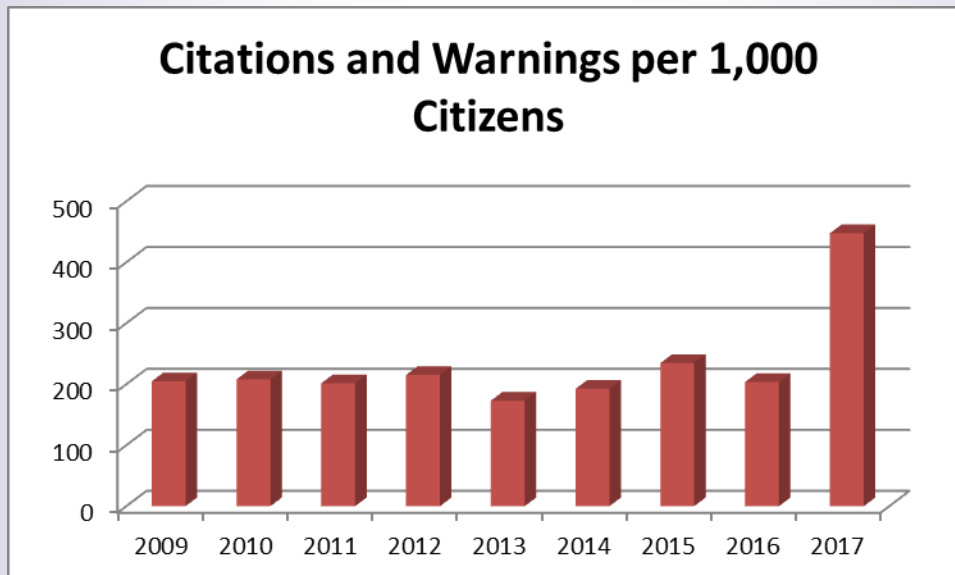


# Accident Rates and Citations



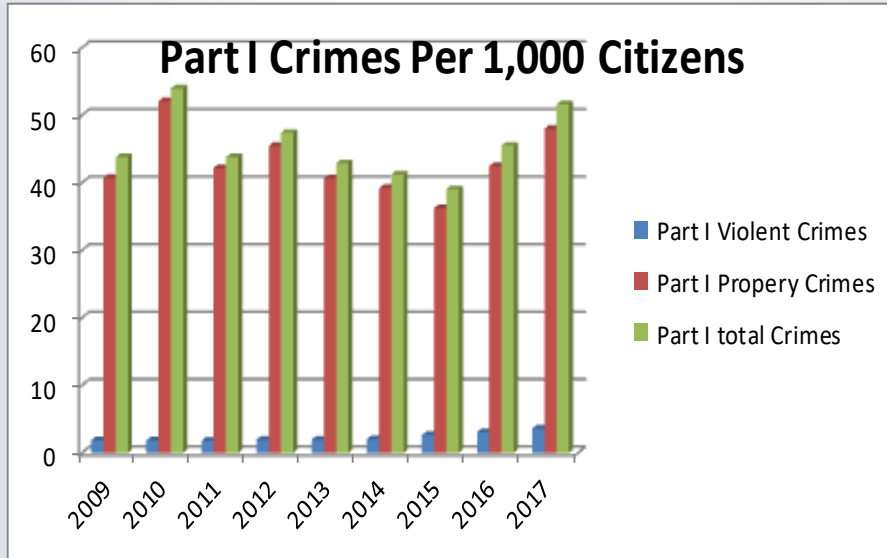
As you can see from the above graph, non-injury and injury accidents have decreased in the last three years. In 2017 we saw a 27% reduction in total accidents and a 41% reduction in injury accidents.

There is a direct correlation between traffic enforcement and the number and severity of accidents. As you can see from the chart below, there was a large increase in the number of citations and warnings issued by our officers. This is due to the fact we were fully staffed in 2017 for the first time in decades. When police increase the number of citations issued, the rate and severity of accidents tend to drop. As you can see that proved to be true in 2017 as we saw a significant reduction in the number and severity of accidents.



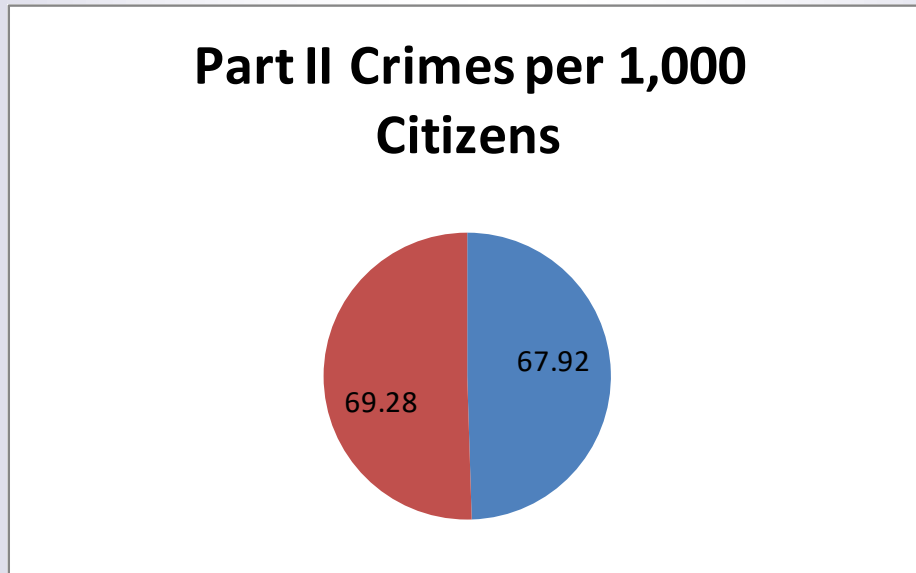
## PART I OFFENSES

Part 1 crimes include homicide, robbery, rape, aggravated assault, burglary, theft, motor vehicle theft and arson. As you can see from the chart below, all of our part 1 crimes increased. While our violent crimes are minimal compared to the part 1 property crimes which includes burglary and theft, they too had an increase. This is something we at ACPD are very concerned about and we will be taking measures in 2018 to attempt to reduce these statistics.



## PART II OFFENSES

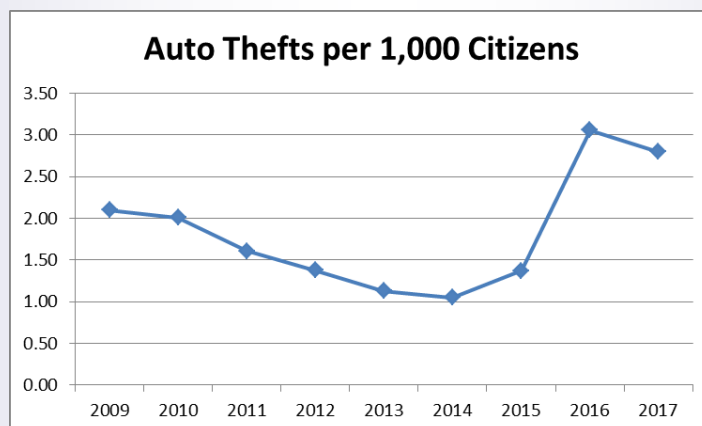
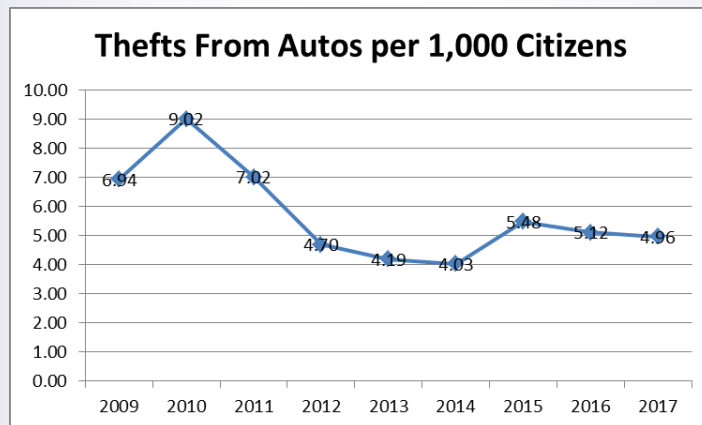
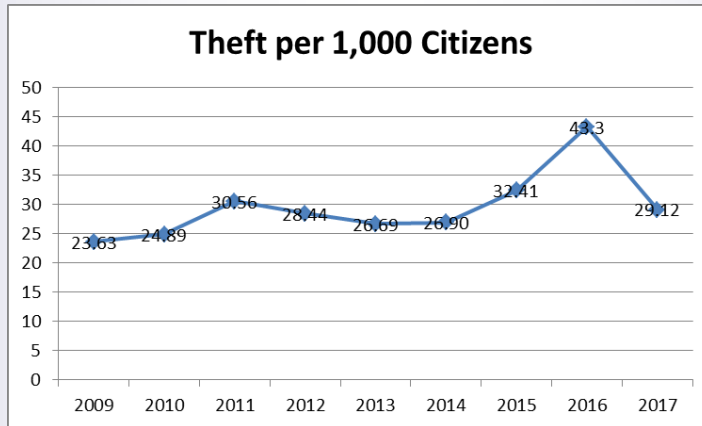
Part 2 crimes are all other crimes not included in Part 1. As you can see in the chart below, part 2 crimes increased 2% from 2016.



For comparison purposes, in 2017, Winfield PD took 2095 total reports, the Sheriff's Office took 1359 reports and Arkansas City PD took 2725 reports. That equates to a 30% higher case load than Winfield and a 100% higher case load than the Sheriff's office.

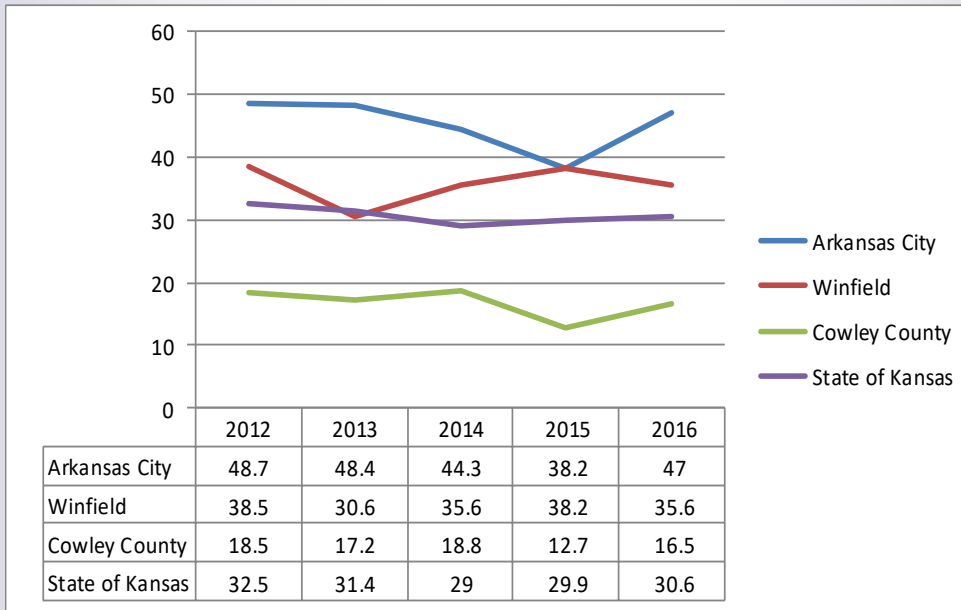
## Property Crimes Targeted in 2017

In 2017 our officers specifically targeted property crimes in an attempt to reduce the number of crimes committed in our community. Officers used social media and traditional media to inform and educate citizens. They also went door to door and car to car in an attempt to “harden” targets of theft. Using crime analysis techniques, officers also attempted to deploy resources to specific areas which were being affected by these crimes. While our overall crime rates increased in 2017, we were able to make some improvement in these specific areas. While thefts, thefts from autos, and auto thefts decreased in 2017 compared to 2016, we still have a long way to go to reach our goals.

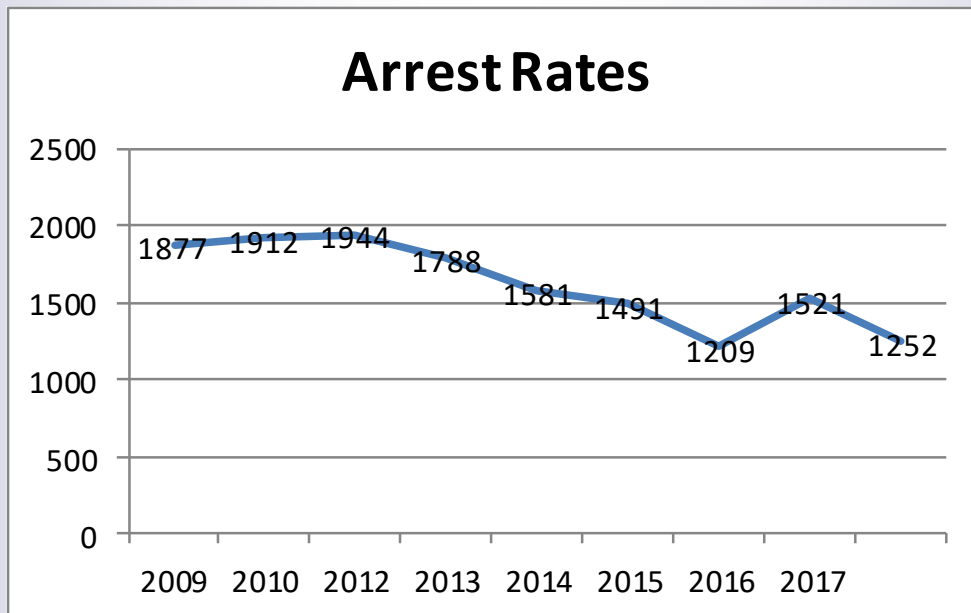




## Uniform Crime Statistics and Crime Index



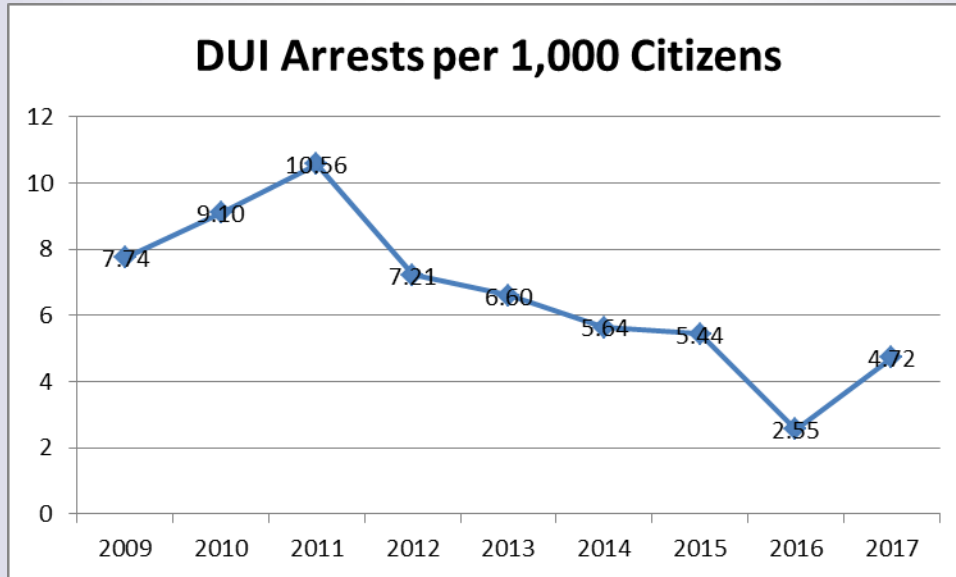
When looking at overall crime rates it is important to compare our jurisdiction with others. In the graph above we compared our crime index with Cowley County, Winfield, and the State of Kansas. As you can see, our crime index in Arkansas City is higher. It is promising that we saw a decrease in 2014 and 2015, however, we saw a sharp increase in 2016. These numbers are produced by the Kansas Bureau of Investigation and they are not released until mid-year. As such, we do not have comparisons for 2017 at the time of this publication.



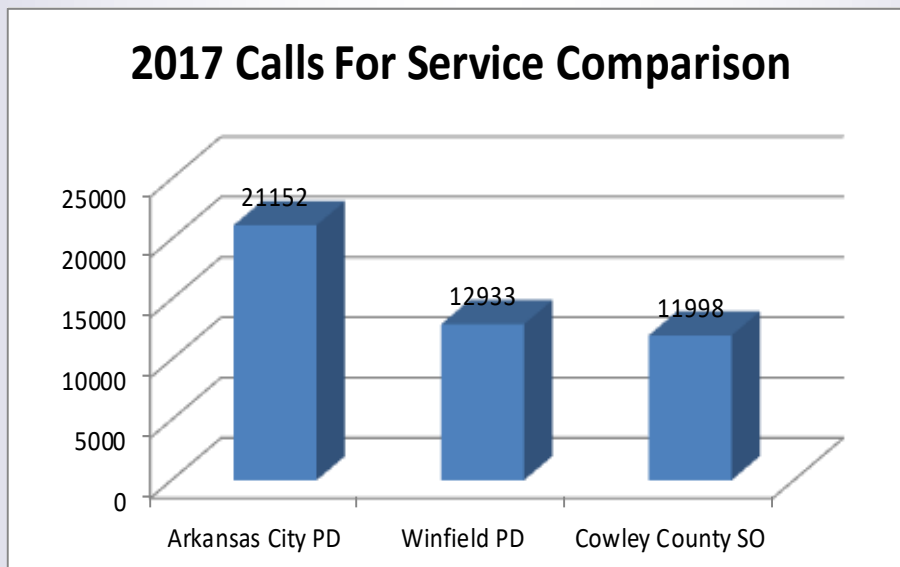
In the graph above you can see ACPD makes between 1200 and 1800 arrests per year. These are the agencies in-custody arrests and do not include those who are issued a notice to appear instead of being booked into jail.

## DUI Arrests

In response to citizen feedback and concern about drunk driving, in 2017 ACPD increased their efforts to identify those driving impaired. As you can see in the graph below, we saw an 85% increase in our drunk driving arrests in 2017.



One way to measure the workload of a police agency is by examining the number of calls for service. While we looked at crime and accident cases earlier and found ACPD Officers carried a significantly higher case load, there are many other functions police fulfill. We recognize that our community expects much more out of us than just crime fighting. As you can see below, our officers responded to over 20,000 calls for service in 2017. This equates to a very heavy workload considering our staffing numbers are comparable to Winfield and Cowley County and yet our call load is 60-70% higher.



## 2017 Vehicle Pursuits

In comparing our four pursuits in 2017 with the 2017 pursuits from 35 similar sized agencies across the nation, we found those agencies averaged 6.3 pursuits each in 2017. In the majority of pursuits across the nation, traffic violations were the number one reason officers initiated pursuits. In 2014 our policy covering pursuits made traffic infractions a non-pursuable offense. This change has reduced the number of pursuits in which we are involved. The current policy includes a pursuit matrix that indicates when an officer may pursue depending on the nature of the offense and degree of risk. Pursuits are also restricted to two police vehicles and may be terminated by either the officer involved or the supervisor monitoring the pursuit.



Pursuant to General Order PD-01.1 Emergency Vehicle Operations, it is required to analyze departmental pursuit activity annually and identify any training needs and additions, deletions or modifications warranted in departmental pursuit procedures.

In the calendar year of 2017, the Arkansas City Police Department was involved in four pursuits which involved seven different officers. In 2016 the department was involved in six pursuits. As you can see from the data below, three of the four pursuits in 2017 were compliant with our policy. In 2016 five of the six pursuits were not compliant with our policy. ACPD continues to emphasize the importance of safe driving practices and will take proper action to ensure all officers respond appropriately.

### Statistical Data

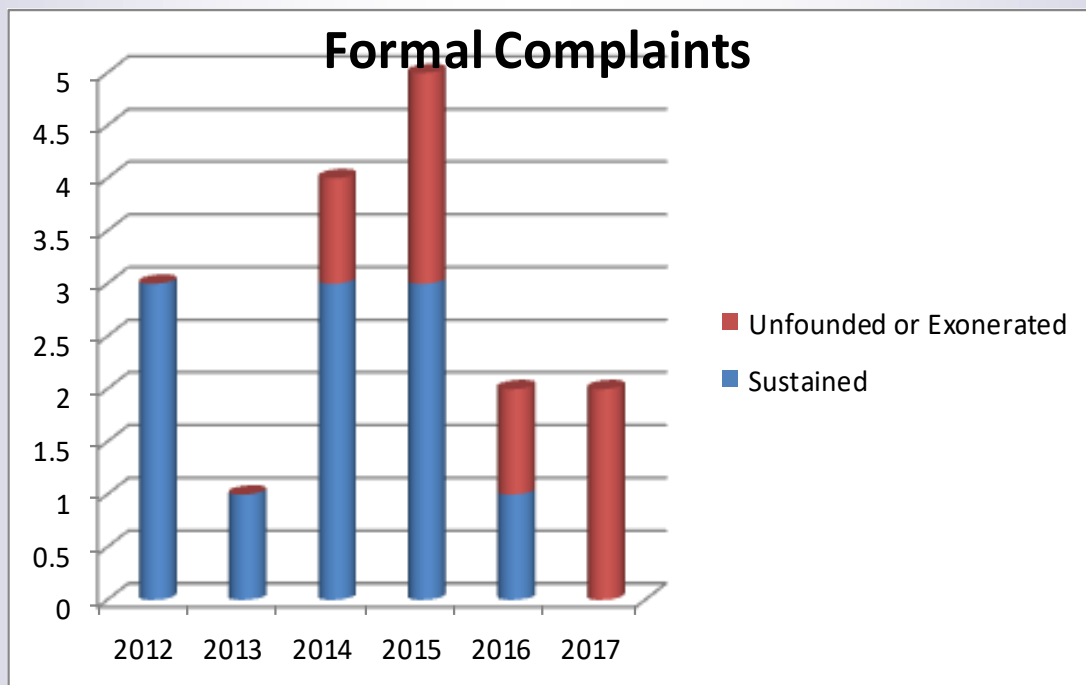
<b>PURSUIITS</b>	<b>2017</b>
<b>Total Pursuits</b>	<b>4</b>
<b>Terminated by agency</b>	<b>3</b>
<b>Policy Compliant</b>	<b>3</b>
<b>Policy Non-compliant</b>	<b>1</b>
<b>Accidents</b>	<b>0</b>
<b>Injuries : Officer</b>	<b>0</b>
<b>: Suspects</b>	<b>0</b>
<b>: Third Party</b>	<b>0</b>
<b>Reason Initiated:</b>	
<b>Traffic offense</b>	<b>1</b>
<b>Felony</b>	<b>2</b>
<b>Misdemeanor</b>	<b>0</b>



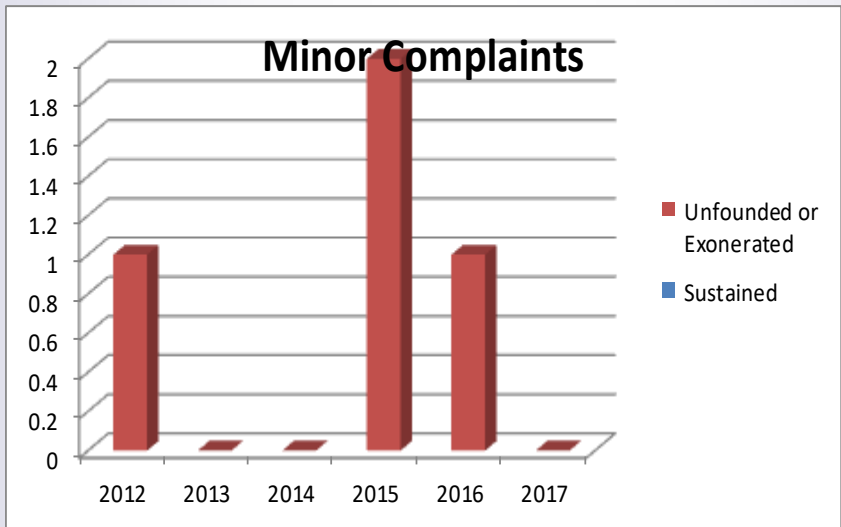
## Professional Accountability

The Arkansas City Police Department provides a formal internal system for the processing of complaints relative to the agency's operations, policies and procedures, and the conduct of police personnel. The character and reputation of the Arkansas City Police Department rests on an adequate program of fair and impartial investigations. Adhering to the core values and missions of the department, investigators act efficiently and timely to resolve complaints in a fair and impartial manner.

Complaints are divided into formal and minor complaints. Formal complaints can include reports which are more serious and actions which bring the department into disrepute or reflects discredit upon the employee as a member of the department. Minor complaints typically include demeanor and minor rules and regulations, or policy and procedure violations.



As you can see we had a total of two formal complaints in 2017 which were both unfounded or exonerated. This was the first year we had zero sustained complaints. All sustained complaints receive corrective measures to ensure they are not repeated. Given the tens of thousands of contacts our officers have with the public, the low number of sustained formal complaints is an indicator of the officers professionalism. On the next page you will see we had no minor complaints in 2017.



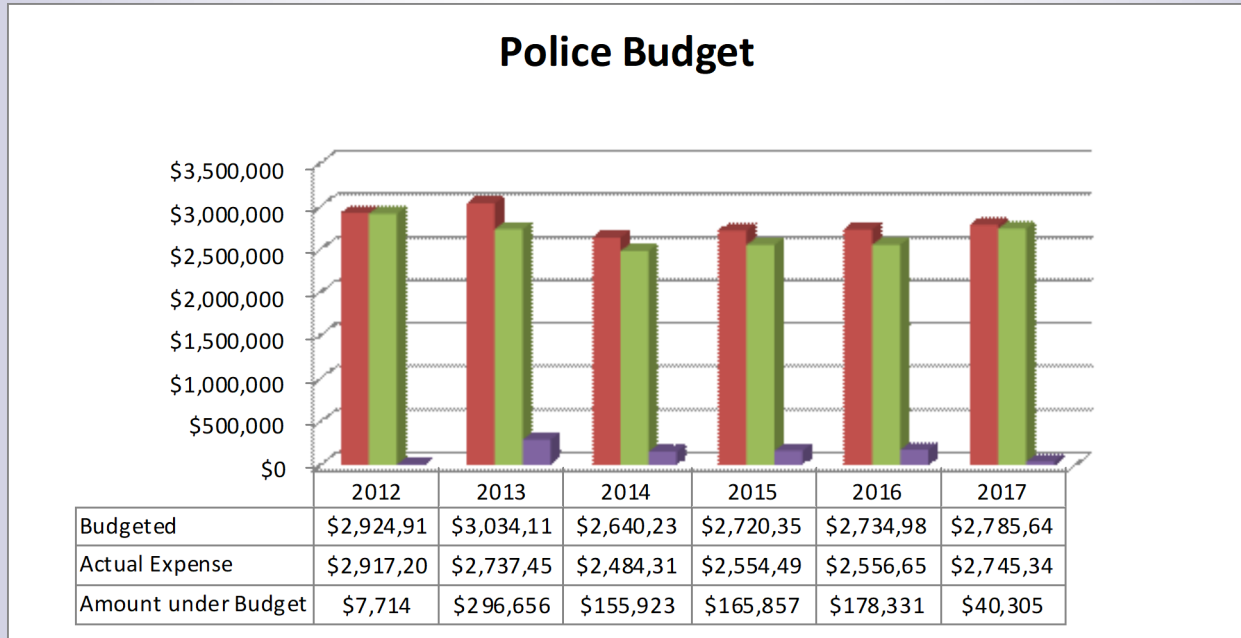
Complaint findings are classified as one of the following: Unfounded – The investigation conclusively proved that the act complained of did not occur. Exonerated – The act which provided the basis for the complaint or allegation occurred; however, the investigation revealed that the act was justified, lawful and proper. Not Sustained – The investigation failed to disclose sufficient evidence to clearly prove the allegation made in the complaint or to conclusively disprove such allegation. Sustained – The investigation disclosed sufficient evidence to clearly prove the allegation made in the complaint. Sustained Against Policy – The investigation revealed a faulty policy and/or procedure.

The use of in-car and body worn cameras greatly aids investigators in determining what actually occurred.



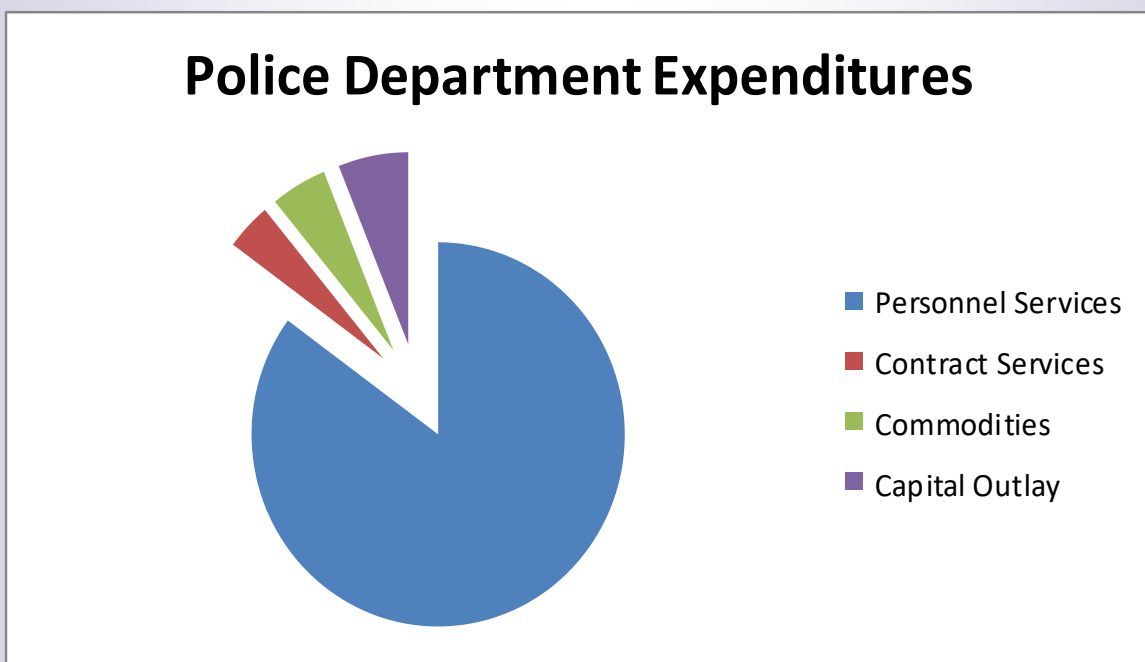
Snow Cone with a COP event

# Budget and Expenditures

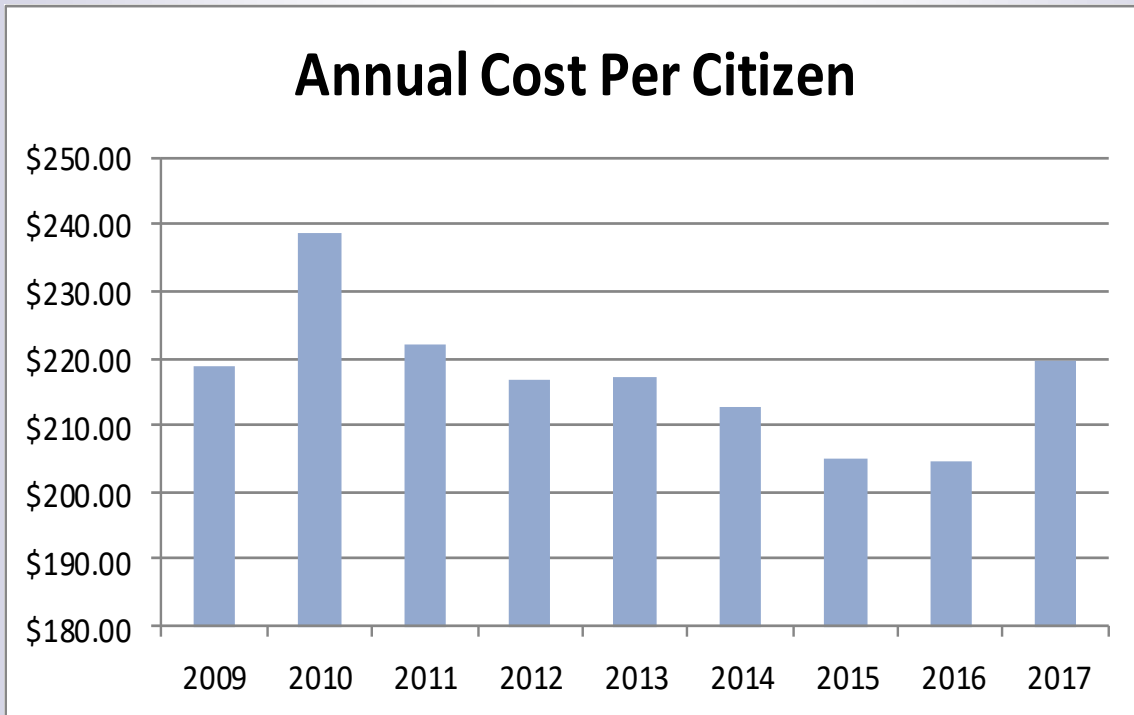


The police department is funded by the City through the general fund. Annually the police budget accounts for approximately 30% of the general fund expenses.

In the graph above you can see the expenses for the police department have remained relatively flat even though the associated costs of running the police department increase at a rate of about \$100,000 every year. ACPD continues to look for ways to be more efficient and reduce expenses. As you can see in the graph below, personnel costs account for 82% of our total budget. With only 18% of our annual budget dedicated to cover non-personnel costs, any further budget cuts would require cutting positions.







The cost of police service is less than what most people think. In 2017 each citizen paid \$219.62 for police service. That's about \$18 per month. When compared to other services such as home security systems, cable TV, and cell phones, you can see citizens are getting a lot for their money. As the graph above shows, the cost of police service has increased as we are now fully staffed and utilizing all of our budgeted funds.

### Conclusion

I hope you have found the 2017 annual report for the Arkansas City Kansas Police Department interesting and informative. As stated at the beginning of the report, it has been a busy year and our officers have performed very well despite the fact we were heavily engaged in the training of our new officers. While each year brings new and different challenges, we are confident we are on the right path and we will continue to improve in our efforts to provide professional police service to the citizens we serve. In 2018 we will increase our efforts to prevent crimes and accidents before they occur. We will accomplish this goal by increasing traffic enforcement efforts, utilizing crime data to determine resource deployment, re-organizing our standard shift deployment, and partnering with citizens so they can protect their self from being a victim of crime. If you would like any additional information or have questions, please feel free to contact us by phone, email, or in person. We would love to hear from you. Copies of this report are available on our Facebook page, web site, and in our lobby.

# ACPD Outreach Efforts

In recent years, the Arkansas City Police Department has made great strides to prioritize community outreach. This allows the department to spend time forging positive relationships with the individuals they serve. It also allows officers opportunities to educate the citizens of Arkansas City. By creating an environment in which ACPD can work hand in hand with the citizens, we hope to improve the overall effectiveness of the department.

In addition to the many programs that will be outlined in this report, ACPD staff and officers are encouraged to find ways to interact with the community. Whether the interaction is singing karaoke at the VFW while in the process of routine nightly checks or stopping to buy lemonade from a child's lemonade stand, these positive interactions are just as important to the culture of ACPD as the methods which are used for enforcing the law.

We continuously strive to ensure that the Arkansas City Police Department is approachable and able to address the needs of the citizens of Arkansas City.



**ABOVE:** Officer Cori Tuxhorn stops to wet her whistle at a lemonade stand during routine patrol.



**ABOVE LEFT:** Captain Eric Burr and Officer Madeline Pegorsch jump rope with students at a local school during recess.



**ABOVE RIGHT:** MPO Jeremy Samson gives out high fives during the first day of school.



# Social Media

Changes in technology often necessitate changes in departmental practices and procedures. The growth of social media has been exponential since the advent of websites such as Facebook and Twitter. With the number of U.S. Facebook users upwards of 214 million and the number of U.S. Twitter users upward of 60 million, the need to utilize these platforms as communications tools was apparent.

The Arkansas City Police Department has had Facebook and Twitter accounts for several years now. Both accounts are used to communicate with the public on a regular basis — from announcements about new officers and retirement celebration to our weekly crime log, citizens can get an up close look at some of the activity at ACPD.

Both social media pages are also used to solicit help from the citizens of Ark City in identifying persons of interest. One such case was the identification of an individual who used a skimmer in local ATMs in December. Thanks to the use of Facebook and Twitter, both suspects were identified using security camera stills from the ATMs. One of the suspects is in the process of being extradited from Texas.

The Twitter page, which has more than 8,000 followers, is utilized in some unique ways. On three separate occasions ACPD officers have invited these followers along for a “tweet-along.” These “tweet-along” events are essentially like a virtual ride along with the officer. Officer Madeline Pegorsch was the last officer to invite the public along on a shift during the 2018 Christmas night shift.



**ABOVE : SCREEN SHOTS** from the ACPD social media pages show how the department utilize the platforms in order to communicate with the public. The ACPD Facebook and Twitter pages are communication tools — they are not meant to replace 911 in the case of emergencies. While these pages are monitored, they are not monitored 24/7. Individuals needing immediate help should dial dispatch at (620)441-4444 or by dialing 911.

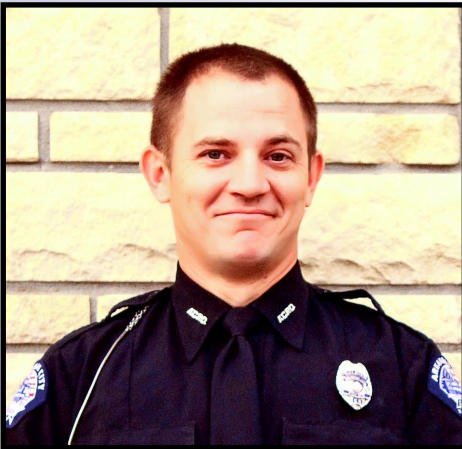
# School Resource Officers

School resource officers have been used across the country for more than twenty years. Arkansas City has two officers assigned as school resource officers, one stationed at Arkansas City High School and another at Arkansas City Middle School. These officers also travel to the USD 470 grade schools and to Sacred Heart.

Arkansas City Police Departments SRO's for the 2018-2019 school year are Master Police Officer Chase Hobart and Master Police Officer Matt Mayo. Both officers have a passion for the youth of the community. Each of these officers came to ACPD with prior experience in law enforcement.



ABOVE: SCHOOL RESOURCE OFFICER  
Master Police Officer Chase Hobart.



ABOVE: SCHOOL RESOURCE OFFICER  
Master Police Officer Matt Mayo.

Officer Hobart hired on in February of 2013 after working at Cowley County Jail. He has been an SRO for four years and has spent that time serving ACMS. He was promoted to master patrol officer in 2017.

Officer Mayo hired on in September of 2016. He previously worked for both Cowley County Corrections and Cowley County Sheriff. Officer Mayo was promoted to master patrol officer in 2018. This is his first year serving as an SRO, during this time he has been stationed at ACHS.



ABOVE: SCHOOL RESOURCE OFFICERS Chase Hobart and Matt Mayo took to social media during the fall of 2018 to tell their students how excited they were about going back to school. This photo was one of many the duo posted prior to the school year beginning.



SROs spend the majority of their time in the schools to which they have been assigned. In addition to teaching D.A.R.E., both officers provide a wide range of expertise and advise to students and parents on a variety of subjects. Some of these include bullying, stranger danger, standing up for what is right, sexting, and how to safely interact with officers during traffic stops.

A Canadian study which examined the effectivity of school resource officers was recently published by researchers at Carleton University, according to [www.nasro.org](http://www.nasro.org). This two year study reported the following benefits of using SRO's:

- Prevention or minimization of property damage in the school and surrounding areas.
- Prevention of student injuries and even death due to violence, drug overdoses, etc.
- Reduction of the need for schools to call 911.
- Reduction of the likelihood that a student will get a criminal record.
- Increase of the likelihood that students (particularly those with mental health issues) will get the help they need from the social service and health care systems.
- Increase in feelings of safety among students and staff.



**ABOVE: SCHOOL RESOURCE OFFICERS Chase Hobart and Matt Mayo demonstrate proper road crossing procedures on Radio Lane. This picture was used in a back to school social media campaign.**



# D.A.R.E.

D.A.R.E. and D.A.R.E. camp are an integral part of the duties performed by Arkansas City Police Department School Resource Officers. The D.A.R.E. program was founded in 1983, but the acronym by which the program is known actually stands for “Drug Abuse Resistance Education.”

ACPD provides educational modules not only in the elementary schools, but in the form of a summer camp, which is attended by



ABOVE: CAMPERS pose with Hannah Klaassen, 2019 Miss Kansas, who attended D.A.R.E. camp as a speaker.



ABOVE: CAMPERS play a game of quidditch during camp. Quidditch is a game created by J. K. Rowling in her Harry Potter books. Campers used pool noodles in the place of broomsticks.

more than 80 sixth through eighth graders every year. This camp is usually themed and in addition to guest speakers, education modules, acted scenarios, campers are also able to cut loose and have fun.

In 2018, the camp’s theme was Harry Potter. Campers were sorted into houses, played Harry Potter themed games and each house was awarded points by camp counselors.

Guest speakers during the camp included the K.C. Wolf, Miss Kansas Hannah Klaassen, Heather Huhman, Hanna Niles, Cowley County Emergency Communications, Arkansas



ABOVE: STUDENT CAMPERS spell out the word “D.A.R.E.” during a camp dedicated to teaching the D.A.R.E. program.



City Fire Department, Kristen Boxman, Kansas Highway Patrol, Wichita Police Department's mounted police, SWAT, and Jacque Teirce #doitforDanielle. Each of these guest speakers spent time educating the campers on different topics.

Perhaps the most impactful element of D.A.R.E. camp is the scenarios that the students are able to experience first hand. The 2018 camp scenario revolved around the theme of making good choices. In this production, a young woman was accepted into a nursing program, and is faced with a series of decisions which ultimately lead her down a path which included running from the police and being arrested.

D.A.R.E., as it is taught in the local elementary schools and to the seventh graders at the middle school is a curriculum provided by the D.A.R.E. program. Students who take D.A.R.E. in school participate in an essay competition and take part in a graduation ceremony.



**ABOVE LEFT: SCHOOL RESOURCE OFFICER Matt Mayo** poses with Daren the D.A.R.E. lion.

**ABOVE RIGHT: SCHOOL RESOURCE OFFICER Chase Hobart** gives a giant pencil to the fifth grade D.A.R.E. essay contest winner, Franes Willard student Joce Arndt.

# National Night Out



Courtesy Ark City Daily Bytes

**ABOVE:** SGT. Eric Mata and citizen Joy Fry embrace after running into each other during the NNO festivities.

**RIGHT:** Officer Kelsey Horinek places an ACPD badge sticker on a young girl after giving badges to the others in her group.

**BELOW:** Chief of Police Dan Ward gives away one of the NNO t-shirts to a young citizen.



Courtesy Ark City Daily Bytes

The block parties held on the second night are an opportunity for neighbors to develop a bond with each other. These relationships encourage citizens to watch out for each other.

In 2018 we had a total of 19 different block parties. Representatives of the police department stopped by each of the block parties and distributed products that neighbors could use to keep their homes and valuables safe.



Courtesy Ark City Daily Bytes



# Neighborhood Watch

In 2018, the Arkansas City Police Department began efforts to re-establish Neighborhood Watch groups. When these efforts began there were no formal groups in Arkansas city, but to date seven neighborhood watch groups have formed.

Efforts to institute groups began along side the National Night Out celebration in October. The primary goal of the program is to deter criminal activity in Ark City. Each Neighborhood Watch group is required to meet at least once per year to remain current in the program.

As part of this effort, a swing shift was added to the ACPD schedule. There are two officers covering the swing shift, which runs from noon to midnight. Master Patrol Officers Tyrone Hall and Corey Combs are assigned to this shift.



**ABOVE: NEIGHBORHOOD WATCH sign design winner** Reese Pappan and SRO Chase Hobart pose for a photo during the 2018 National Night Out celebration in Wilson Park.



**ABOVE: DURING A NEIGHBORHOOD WATCH MEETING** in the 200 block of North First Street MPO Hobart speaks to one of the first neighborhood watch groups that was formed in 2018.





















# Connecting with Kids





Arkansas City Kansas Police Department 117 West Central Ave. Arkansas City, Ks 67005. 620-441-4444 <https://www.facebook.com/pages/Arkansas-City-Police-Department/161704060541113> <http://www.arkansascityks.gov/>